

## What our customers have to say!

These are customers who voluntarily wrote these letters as we have never asked for letters of recommendation from our customers, for these people to take time from their busy schedule to write these says a lot in itself.

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Dear Gordon,

I just had to write and tell you how much I enjoyed the class held in Woodville this weekend. It was packed with information that we can actually use and make money with!!!

Joe was great at teaching all the applications. It was clear and understandable to all. He is really a great instructor. I left excited about Renew-Crete and am right now taking the sink out of my kitchen to put down an overlay on my countertops and acid stain it! I feel armed now with knowledge I did not have before and found that I could have made some serious mistakes if I had not gone to class.

Again, thanks to all your crew that came here to teach us they were all just great! You have a friendly knowledgeable staff and should be very proud of all of them. I would also like to say that the new owners of Renew-Crete of Alabama are great guys too and they were wonderful hosts to us all. I'm personally glad they are here and look forward to working with them.

Best Regards,  
Kathy Molizon  
Birmingham, Alabama

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I just wanted you guys to know that I have been installing Decorative Stamped Concrete for the past 22 years in New Jersey. I have attended many talks and seminars in the past years but have never had one presented by a more knowledgeable and respectful group of guys that gave this seminar. Joe was the best speaker I have ever heard and had answers to all the questions asked regarding your product as it pertained to installation. He left no stone unturned. Your lucky you have him. I have used your competitor's products in a limited way due to the difficulty in working with it and lack of support. I also swore that I would never do business with anyone from Florida again since I have been taken by a few companies in Florida. Feel real comfortable doing business with Renew-Crete. All your team that was at the seminar give off a feeling that they are not only trustworthy but honest to boot.

I Came to learn about installing and was surprised to learn more about marketing. Shawn was great. Great presentation. I learned more about how not to waste my time regarding marketing and specifically TARGET MARKETING.

I have not been this excited about a product in 22 years only when I found out about Stamping. If Renew-Crete overlays can do for me what Stamped Concrete has over these years it will be awesome.

By the way you have a great guy in Guy Ortiz. I have known him for a few years and like me he is honest as the day is long. It's an honor to know him and I look forward to doing business with him in the years to come. I think you will find him a huge asset to the Renew-Crete team.

Respectfully yours,  
Ted Mechnick (owner)  
Split-Rok Construction Co.

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Hi, my name is Tim Byers and I took your class about 2 years ago and people are so happy with the work that I put out. I am just writing to let you know how good your class works, and I've never took a class where everybody will go the extra mile to make sure you get it right the first time. P.S. Tell Joe he is the best teacher I ever had!  
Thanks Again,  
Tim Byers

Dearest Bridgett and Joe:

We would like to take a minute to let you know just how much we have appreciated you over the past year. Ever since we attended your class and decided to incorporate a decorative line in our business, we have relied on your knowledge to help us through.

Joe, we have been to several different classes just to gain knowledge and test out new products, but we have stayed with Renew-Crete because of you! You have always had an answer to every question that we asked. You *never* once treated us like we were idiots ( and this is speaking from a woman), you have always maintained your patience with us. You will never know just how much you have meant to us over this past year. We have come a long way in the decorative field and we owe a lot of the credit to you.

Bridgette, I feel like we should go to lunch each week! You are the kindest lady. I thoroughly enjoy our chats. When Joe isn't around you are always willing to help us out. I greatly appreciate you too. Maybe we will come back down for another visit and we can do lunch then.

You both are a big plus to Renew-Crete; I trust that they pay you what you are worth. I feel companies should know when they have employees that stand out. You both have truly been a blessing to us.

Have a great day!

Sincerely,

Cheryl and Steve Ramsey

Shawn Spence

RCS- Ramsey's Concrete Service, Inc.

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Dear Renew-Crete Systems,

I have been a S.C. Highway Patrolman for 15 years and my wife has been a full time mom and part time Chiropractic Assistant. We have been searching for something my wife and I could do on the side that would accommodate my full time work schedule and not have to quit my full time job with benefits.

While at a Christmas party at a friend's house, I noticed a beautiful tile on the host's porch, which was not tile., it was cement to my surprise. I was very impressed and looked into it further and found Renew-Crete Systems. After attending the class in Florida, it gave me the confidence and ability to start my own business and make money.

We started our own business in March of 2006 and our business has been very successful. We have had no problem getting jobs. We do a job and the neighbors, friends or family come to us. The finished product sells itself and we have not had to advertise. We got our business by word of mouth.

My wife and I both work on the job together. While we are on a job site and we need to ask a question on something, Shawn or Joe are always willing to help. It's nice to have someone you can call if you need that extra assistance.

Renew-Crete Systems has always made us feel like part of the company and continues to give us full support in our business. Thank you Renew-Crete Systems for all the help you have given us. Also, a special thanks to Shawn and Joe, the ones who really made the difference and made it easier for us to do business and have someone there to answer all of our questions.

Thanks guys!!

Sincerely,

Bubba and Leslie Faust

Palmetto Deco Crete, LLC

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